



COURSE LEARNING PLAN (RPS)
Organization Communication
MAGISTER IN COMMUNICATION STUDY PROGRAMME

	MINISTRY OF EDUCATION, CULTURE, RESEARCH AND TECHNOLOGY UNIVERSITY OF BENGKULU FACULTY OF SOCIAL AND POLITICAL SCIENCES MAGISTER IN COMMUNICATION STUDY PROGRAMME			 BAK-PT
	SEMESTER LEARNING PLAN (RPS)			
Course : <i>Organization Communication</i>	Semester : 2	ECTS : 4,53		MKCode: MIKOM-232
Magister In Communication Study Programme	Lecture/ Supervisor : Dr. Mas Agus Firmansyah, M.Si			
Graduate Learning Outcomes (CPL)	<u>Attitude:</u> <ol style="list-style-type: none">1. Contributing to improving the quality of life in society, nation, state and civilization based on Pancasila;2. Appreciate the diversity of cultures, views, religions and beliefs, as well as other people's original opinions or findings;3. Cooperate and have social sensitivity and concern for society and the environment;4. Internalize academic values, norms and ethics;5. Demonstrate a responsible attitude towards work in the field of expertise independently; <u>CP General Skills :</u> <ol style="list-style-type: none">1. Able to demonstrate independent, quality, and measurable performance;2. Able to study the implications of the development or implementation of science and technology that pays attention to and applies the values of the humanities in accordance with their expertise based on scientific principles, procedures and ethics in order to produce solutions, ideas, designs or art criticism, compile a scientific description of the results of their studies in the form of a thesis or final project report , and upload it on the university's website;3. Able to maintain and develop a network with mentors, colleagues, peers both inside and outside the			

	<p>institution;</p> <ol style="list-style-type: none"> 4. Able to be responsible for the achievement of group work results and supervise and evaluate the completion of work assigned to workers who are under their responsibility; 5. Able to carry out the process of self-evaluation of work groups under their responsibility, and able to manage learning independently; 6. Able to document, store, secure and retrieve data to ensure validity and prevent plagiarism. 7. Able to apply the science of divinity, religion, politics and religious law <p><u>CP Knowledge:</u> Mastering Able to understand the concepts, approaches, theories related to organizational communication processes and practices</p> <ol style="list-style-type: none"> 1. Mastering concepts, approaches and theories related to organizational communication processes and practices 2. Mastering Organizational Communication Theory 3. Mastering the Forms of Organizational Communication Patterns <p><u>CP Special Skills:</u> Having skills in collaborating (team work) within an organization and being able to express opinions critically and responsibly</p>
Course Learning Outcomes (CPMK)	After taking this course, students are expected to be able to master concepts, approaches and theories as well as practice in organizational communication
Course Description	This course will address and discuss several main issues related to concepts, approaches, perspectives, processes and practices of communication in organizations. In addition, it will also discuss organizational theory, organizational structure, roles and functions of organizational communication, organizational culture and climate as well as negotiation lobbying techniques within organizations. In addition, several research results related to organizational communication will also be introduced and discussed

Week 2 -	Expected ability (Sub-CPMK)	Study Material/Learning Material Learning	Method and Learning Experience	Time of	Assessment	
					Criteria/Indicators	Weight (%)
1	Students are able to understand the definition of organizational communication	Concepts and Definitions of Organizational Communication	Lecture/Expert Lecture	3x50	Students are able to define the concept of organizational communication in various perspectives	5 %
2	Students are able to understand various theories of organizational communication in various perspectives	· Theory of organizational communication in various paradigms	Lectures/Expert Lectures	3x50	Students can understand organizational theory in various paradigms	5 %
3	Students can know various organizational patterns	· Organizational patterns in various perspectives	Lecture/Expert Lecture	3 x 50	Students can explain organizational patterns in various perspectives	5 %
4	Students understand the flow/flow of information that exists within the organization	· Information flow in organizational communication · Organizational climate determines organizational flow	Lectures/Lecture s Expert	3x50	Students are able to explain various types of information flow in organizational communication.	10 %
5	Students are able to	· Organizational culture based on	Lecture/Expert	3x50	Students are able to	

	identify organizational culture that influences organizational climate	organizational form	Lecture		explain organizational culture in various forms of organization	10%
6	Students are able to understand communication networks	· Various forms of communication networks that exist within	Lecture/Expert Lecture Project Based Learning	3x50	Students are able to explain various forms of communication networks that exist in various forms of organizational patterns.	10 %
7	Students are able to apply evaluations in organizational satisfaction	· Basis for evaluating organizational satisfaction · Procedures for evaluating organizational satisfaction	Lectures/Expert Lectures, Project Based Learning	3x50	Students are able to evaluate organizational satisfaction	10 %
8	Mid Semester	Exams Mid Semester Exams		90		Midterm exam
9.	Students understand information technology supporting organizational communication	· Information Technology & Information Dissemination	Lecture Organizations/Expert Lectures,	3x50	Students are able to identify and explain the use of information technology to support organizational communication	5 %

10	Students are able to explain the function of leadership in organizations	<ul style="list-style-type: none"> Leadership theory Type of leadership in the organization The influence of leaders in organizational communication 	Lectures / Expert Lectures, Project Based Learning	3x50	Students practice leadership in organizational communication	10%
11	Students are able to identify conflicts that occur in organizations	<ul style="list-style-type: none"> Forms of conflict in the organization Conflict resolution mechanisms through communication 	Lectures/Expert Lectures,	3 X 50	Students are able to identify conflict seeds and resolve conflicts that exist within organizations	5 %
12	Students are able to resolve conflicts within organizations	<ul style="list-style-type: none"> Approaches to conflict resolution Persuasive communication techniques in conflict resolution 	Lectures/Expert Lectures,	3x50	Students are able to resolve conflicts that exist within the organization	5 %
13	Students can master presentation techniques	<ul style="list-style-type: none"> Presentation techniques as skills in organizational communication 	Lectures/Expert Lectures, Project Based Learning	3x50	Students are able to use presentation techniques to express opinions	5 %

14.	Students are able to explain negotiation techniques	· Negotiation technique	Lectures / Expert Lectures,	3x50	Students are able to use negotiation techniques	10%
15.	Students identify various obstacles in organizational evaluation	Obstacles and Evaluation in organizational communication	Lectures/Expert Lectures, Project Based Learning	3x50	Students can understand various obstacles in evaluating organizational communication	5%
16	Final Examination					

References

Eisenberg, Eric M; H.L. Goodall Jr; Angela Trethewey. (Eds). 2009. *Organizational Communication: Balancing Creativity and Constrain*. Sixth Edition. Boston: Bedford/St. Martins.

Miller, Katherine. 2011. *Organizational Communication: Approaches and Process*. Boston: Wadsworth.

Morissan. 2009. *Teori Komunikasi Organisasi*. Ghalia Indonesia. Jakarta.

Pace, R. Wayne & Faules,. Don F. 2073. *Komunikasi Organisasi: Strategi Meningkatkan Kinerja Perusahaan*. Bandung: PT Remaja Rosdakarya: Bandung.

Student assignments and assessment**1. Assignment**

Week to	Assignment	Description	Time (minutes)	Assessment	Indicator	Weight (%)
4	Identify the various flows / streams of communication within the organization where they are active	<p>Worked Object</p> <p>Comparison of the flow / flow of information in various forms of organization</p> <p>Method or way of working Make a comparison table between the various flows / flows of information in the organization</p> <p>Description of the output of the task produced: Paper</p>		Completeness of identification Clarity of comparison between categories	Comparison of identified information flows	15%
7	Evaluate organizational satisfaction	<p>Worked object</p> <p>Evaluation of organizational satisfaction from internal and external methods or ways of working Using satisfaction survey instruments</p> <p>Description of the resulting task output: The final report is in the form of a paper</p>		a. examples of organizational performance and satisfaction reports	able to use instruments to measure organizational satisfaction	15%

2. Assessment

a. Rating Weight Weighted Daily Value (NH)

value of structured assignments = 30%

Mid Semester Examination Score (UTS) = 35%

Weight of Semester End Examination (UAS) = 35%

Final Grade = A, A-, B+, B, B-, C+, C, D, E

Head of Magister In Communication

Dr. Dhanurseto Hadiprashada, S.IP., M.Si

Bengkulu, Januari 2022

Lecture/ Supervisor

Dr. Mas Agus Firmansyah, M.Si.